

As part of our ongoing commitment to offering you the best banking experience, we will be upgrading our Banking Systems as per the schedule below.

- **February 13<sup>th</sup>, 2025 - 12 AM to 5 AM (IST)**
- **February 15<sup>th</sup>, 2025 - 12 AM to 5 AM (IST)**

**During this period, the following banking services will not be available**

- **Bank Applications**, namely Net Banking, Mobile Banking, ATM and other electronic and digital channels
- **All payment channels**, including NEFT, RTGS, IMPS, UPI, AEPS, SWIFT, NACH, ATM, POS, Internal Fund Transfers and E-commerce Transactions

As a consequence of the above, **Scheduled Payments/Standing Instructions** will be processed with a delay as they will be undertaken after the upgrade activity is completed.

In light of the above, you are requested to plan your banking transactions accordingly in advance.

We also request you to exercise due caution during the above-mentioned period. Please do not share your personal details, such as PINs, Passwords, etc., or any other sensitive information with anybody. IndusInd Bank or its employees never ask for your personal information or account details.

We appreciate your patience and understanding.

For any queries, please call our 24\*7 helpline numbers available on our website.

We sincerely regret the inconvenience caused, if any, on account of this scheduled activity.

