

IndusInd Bank

Indus Net

**Customs Duty, Central Excise &
Service Tax Payments
(ICEGATE)
User Manual**

INDUSNET CUSTOMS DUTY, CENTRAL EXCISE & SERVICE TAX PAYMENTS

Introduction

IndusInd Bank is now live with ICEGATE 2.0 portal that allows customers to pay Customs Duty, Central Excise, & Service Tax Payments. It provides e-filing services to the Trade, Cargo Carriers and other Trading partners electronically.

IndusInd Bank is now integrated with ICEGATE 2.0 for customers to pay customs duty, central excise & service tax payments via Internet banking. Customer will initiate transactions from ICEGATE portal by selecting the challan details and process it by selecting payment mode and complete the payment. Successful/Final Challan will get generated on ICEGATE portal post successful payment.

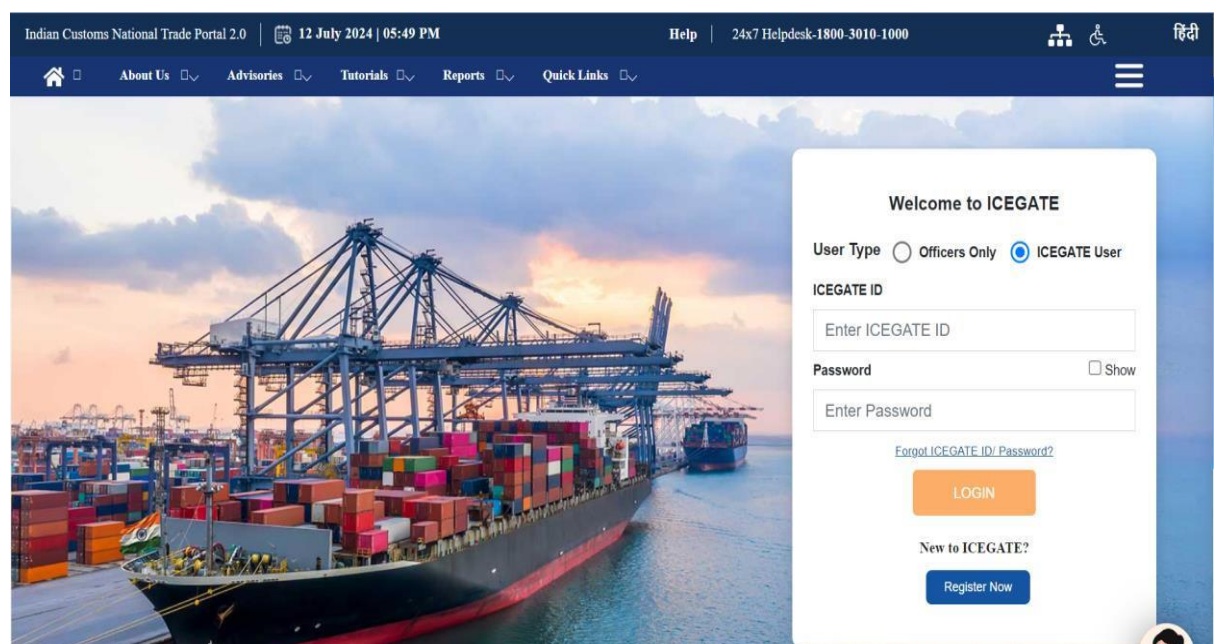
Payments Steps Post Challan Generation (Net-Banking Method)

1. ICEGATE 2.0 Portal to IndusInd Bank Landing Page
2. Redirection to IndusInd Bank Net banking portal (IndusNet)
3. Payment processing
4. Challan download from ICEGATE 2.0 Portal

ICEGATE 2.0 Portal to IndusInd Bank Landing Page

To make Customs Duty/Central Excise/Service Tax payment, please visit official website of ICEGATE 2.0 <https://www.icegate.gov.in/>

Enter the login credentials



Indian Customs National Trade Portal 2.0 | 12 July 2024 | 05:49 PM | Help | 24x7 Helpdesk-1800-3010-1000 | हिंदी

Home | About Us | Advisories | Tutorials | Reports | Quick Links

Welcome to ICEGATE

User Type Officers Only ICEGATE User

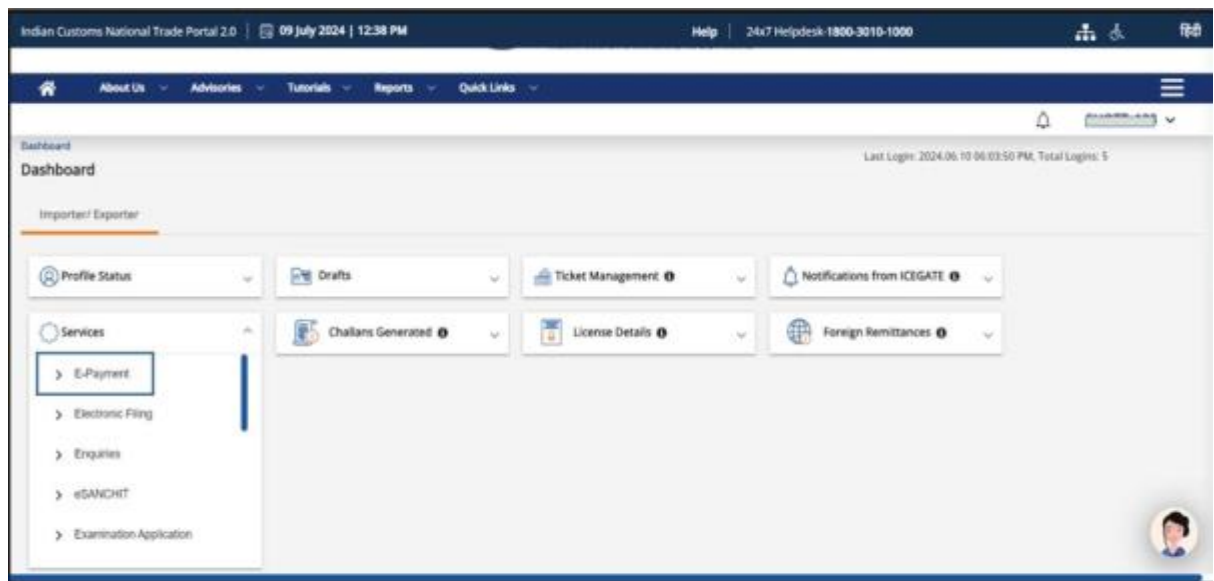
ICEGATE ID
Enter ICEGATE ID

Password Show
Enter Password

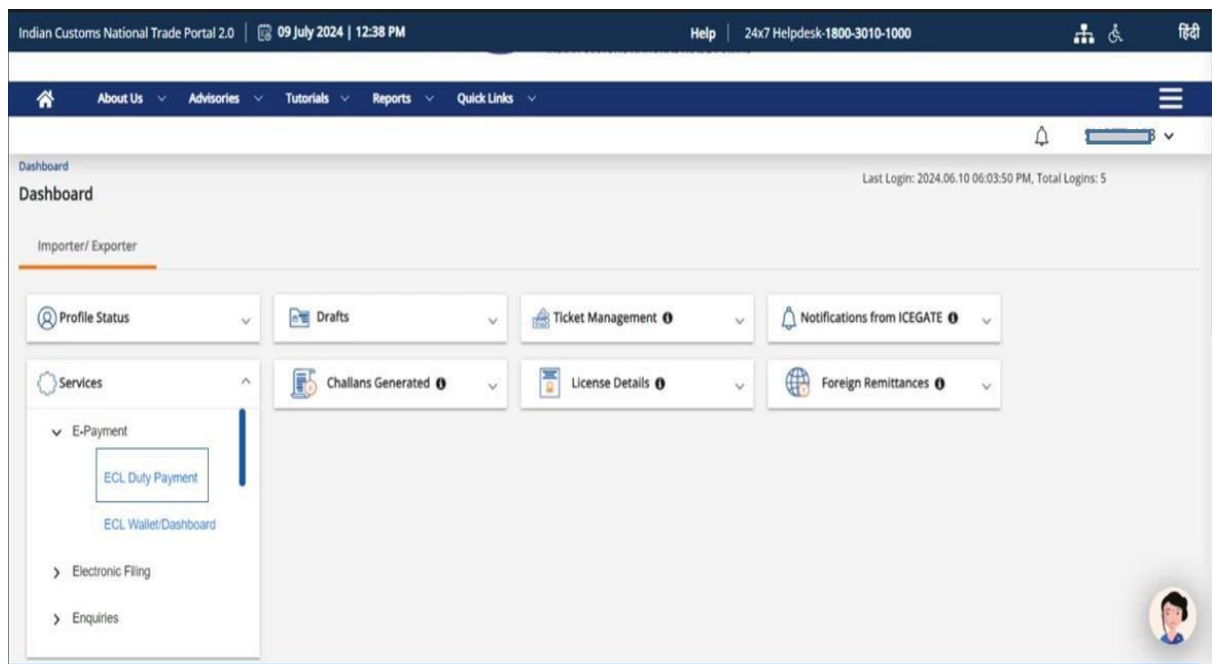
[Forgot ICEGATE ID/ Password?](#)

New to ICEGATE?

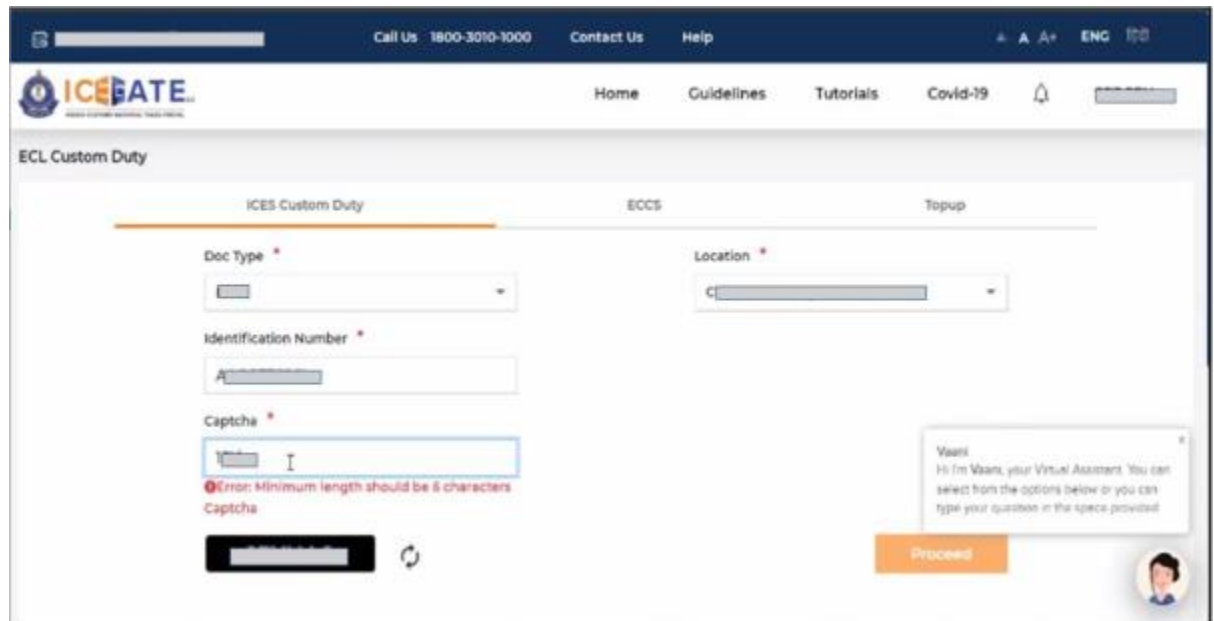
Post login create Challan by selecting E-Payment option



Select ECL Duty Payment

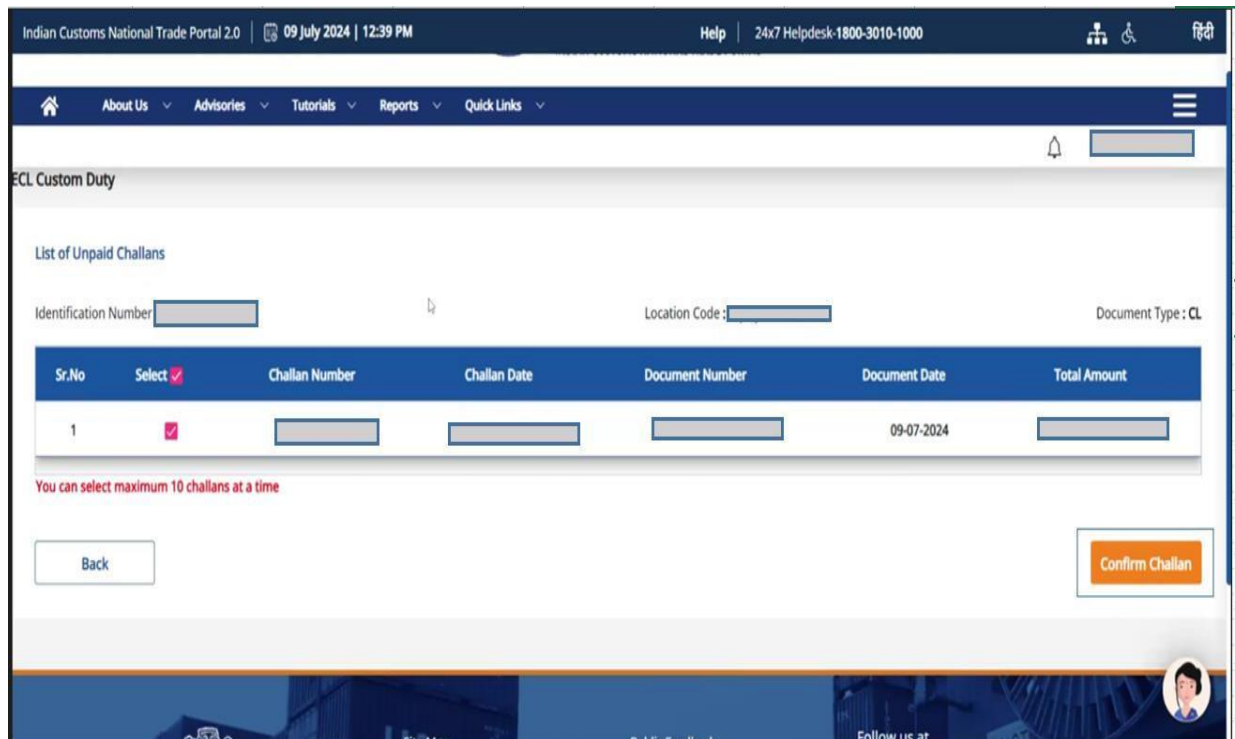


Select Duty Type, Document Type, Location, Identification Number, Captcha and click on Proceed



The screenshot shows the ICEGATE ECL Custom Duty form. It includes fields for Doc Type, Location, Identification Number, and Captcha. A red error message states: "Error: Minimum length should be 6 characters Captcha". A "Proceed" button is visible at the bottom right. A chatbot window titled "Vaani" is also present on the right side.

Select single or multiple challans(if available) to make the payment. Click on **Confirm Challan**



The screenshot shows the Indian Customs National Trade Portal 2.0 interface. It displays a "List of Unpaid Challans" table with the following columns: Sr.No, Select, Challan Number, Challan Date, Document Number, Document Date, and Total Amount. A single row is visible with Sr.No 1 and Document Date 09-07-2024. A "Confirm Challan" button is located at the bottom right, and a "Back" button is at the bottom left. A message below the table states: "You can select maximum 10 challans at a time".

Sr.No	Select	Challan Number	Challan Date	Document Number	Document Date	Total Amount
1	<input checked="" type="checkbox"/>				09-07-2024	

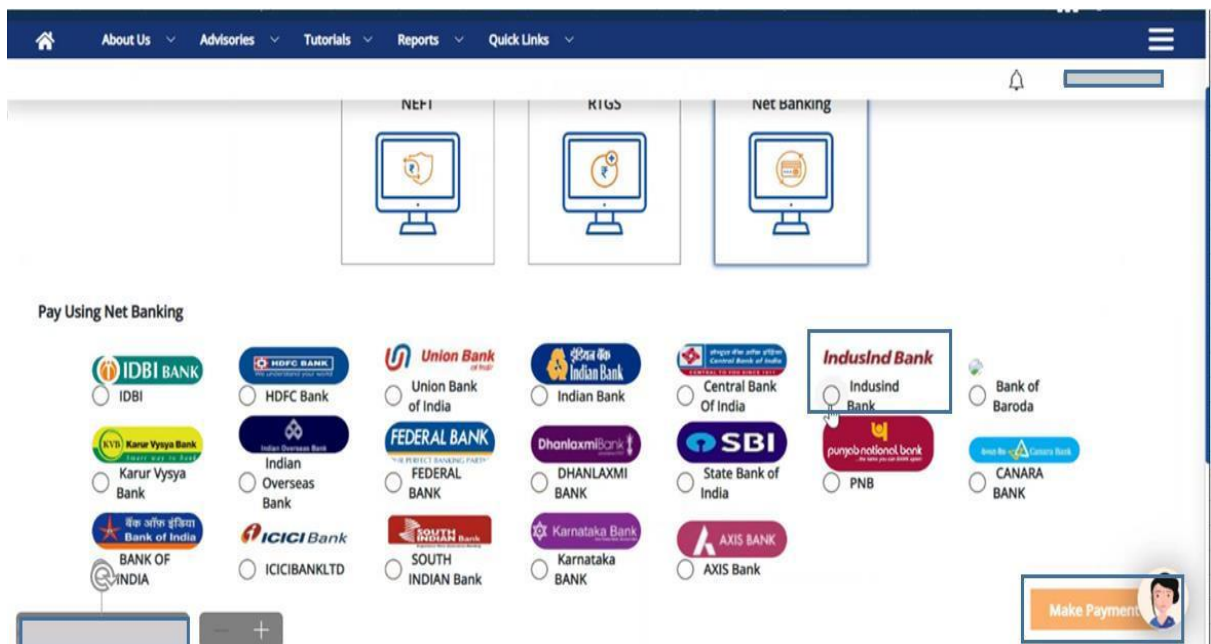
Challan is saved, now click on proceed for payment



Select Payment Mode – Net-Banking



Select IndusInd Bank as your preferred bank for payment and click on make payment



Redirection to IndusInd Bank Landing Page

In this page, Indus Net users will click on **Retail Banking** button

Welcome to IndusInd Bank Net Banking

Explore the most seamless internet banking experience

Retail Banking
IndusInd Bank's state-of-the-art retail banking portal offers full-fledged banking transactions with 24*7 availability
Toll free: 1860 267 7777

Corporate Banking
IndusInd Bank's cutting edge corporate banking portal brings all your banking needs across domestic payments and trade services in one place
Toll free: 1800 266 0616

IndusInd Bank
Select your IndusInd Bank relationship to proceed further

Retail Banking

Corporate Banking

Clicking on **Retail Banking**, IndusNet Login page will load to input login credentials

NRIS! NO MORE WAITING NOW.
REGISTER NOW ON INDUSNET EVEN WITHOUT A DEBIT CARD
*Limit will be ₹2 Lacs for 24 hours if registered without Debit Card.

Welcome To The Online Payment Page Of IndusInd Bank

LOGIN USING PASSWORD

User Name

Password

Sign in >

IndusInd Bank
Select your IndusInd Bank relationship to proceed further

Retail Banking

Corporate Banking

Enjoy banking on the go with our next generation Indus Mobile App

IndusNet- Payment Initiation

Please select correct Debit account number from drop down box for debiting the transaction from respective account. Check the breakup of the transaction and accept Terms & Conditions and then click on Accept button.

The screenshot shows the IndusNet interface for payment initiation. The header includes the IndusInd Bank logo and the IndusNet logo with the toll-free number 1860 267 7777. The main heading is "Welcome to IndusInd Bank". Below this, there are three steps: "Payment Details", "Payment Confirmation" (which is the active step), and "Payment Summary". The available balance is ₹ 5,00,000.00 and the combined available balance is ₹ 5,00,000.00. The user's account number is partially visible as 04. The transaction details are as follows:

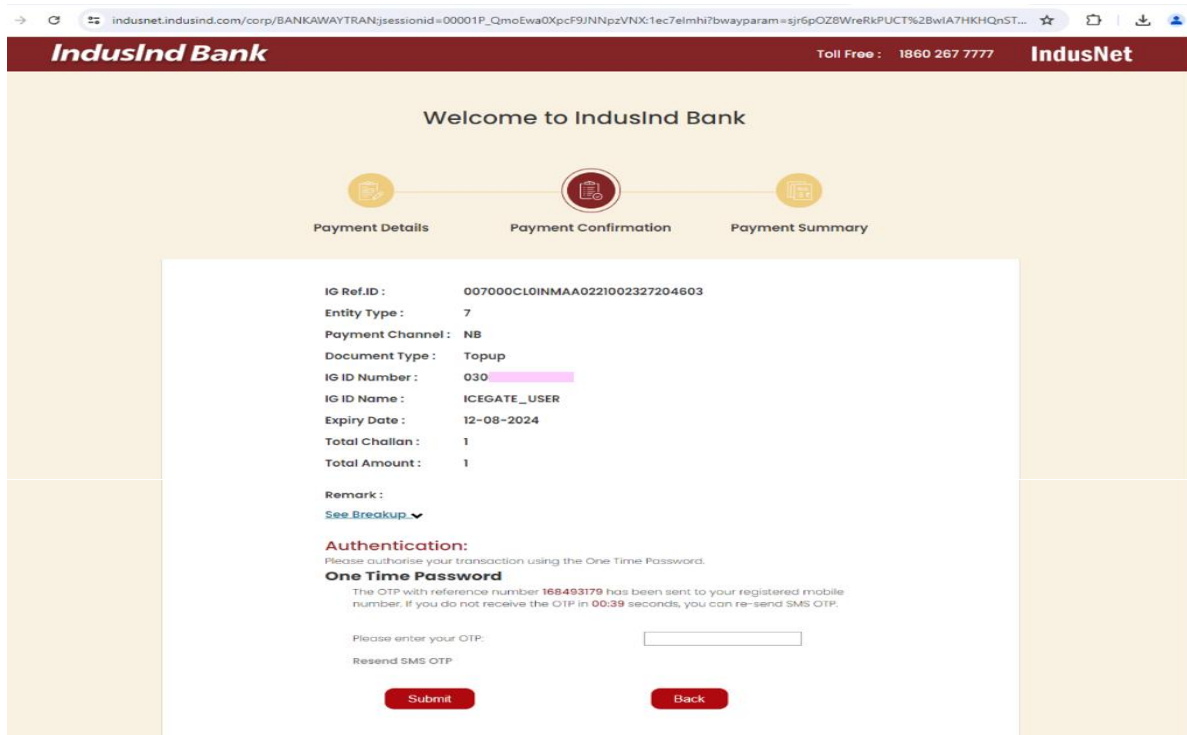
IG Ref.ID:	007000CL0INMAA0221002327204603
Entity Type:	7
Payment Channel:	NB
Document Type:	Topup
IG ID Number:	03000000000000000000000000000000

The screenshot shows the IndusNet interface for payment confirmation. The user's account number is 1. The transaction details are as follows:

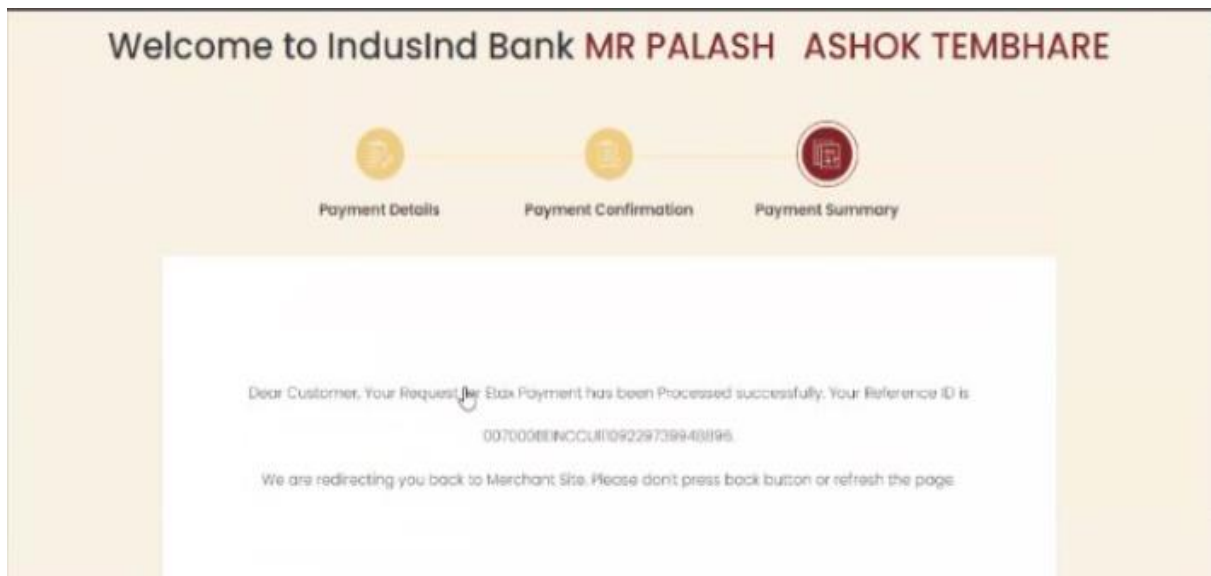
IG Ref.ID:	007000CL0INMAA0221002327204603
Entity Type:	7
Payment Channel:	NB
Document Type:	Topup
IG ID Number:	03000000000000000000000000000000
IG ID Name:	ICEGATE_USER
Expiry Date:	12-08-2024
Total Challan:	1
Total Amount:	1
Remark:	

There is a "See Breakup" link and a checkbox for accepting the Terms & Condition for E-Tax Payment through IndusNet. The "Accept" button is highlighted in red.

User will land on the payment confirmation page to review the transaction details and authenticate the transaction by entering the OTP, after which they have to click on submit to confirm the transaction.



Please do not close the browser in between, page will auto-redirect to ICEGATE portal with payment confirmation.



Abbreviations

ICEGATE 2.0	Indian Customs Electronic Gateway Portal, 2.0 Version
CBIC	Central Board of Indirect Taxes and Customs
IG Ref ID	ICEGATE Reference Number
Tran Ref #	Bank generated Unique Transaction Number

FAQ (Frequently Asked Questions)

- 1. Which all payment mode will be available for Customs Duty/Central Excise/Service Tax payment through IndusInd bank?**
 - Below payment mode will be available on ICEGATE 2.0 for Customs Duty/Central Excise/Service Tax payment through IndusInd Bank
 - Internet banking – Corporate internet banking & Retail internet banking.
- 2. How can a customer login to ICEGATE 2.0 portal for initiating Customs Duty/Central Excise/Service Tax payment?**
 - Customer will have to visit ICEGATE 2.0 portal using the below link <https://foservices.icegate.gov.in/#/login>
 - Customer will have to enter login credentials by clicking on Login button
- 3. Is there any time limit to make Customs Duty/Central Excise/Service Tax payment?**
 - Yes, Customers can initiate payment from ICEGATE 2.0 portal only between 4.00 AM to 11.00 PM on all days (Monday to Sunday)
- 4. How to check payment status of challan on ICEGATE 2.0 Portal?**
 - User can visit official website using following link <https://foservices.icegate.gov.in/>
 - Select Services > E-Payment > ECL wallet dashboard
Select the required challan type and enter following details Document Type/
Location/ Identification Number/Captcha

Retail Internet banking Queries

- 5. IndusDirect Payment advice confirmed transaction status as “Successful”, but ICEGATE 2.0 portal is not showing payment status as Successful?**
 - Request to wait for 30-45 Minutes to get status updated on ICEGATE 2,0 Portal. If after 45 minutes payment status is not updated, please send email to or you can call IndusInd Bank toll free number **1860 267 7777** and support team will help you to know the status of transaction. Request to quote IGRN (ICEGATE Reference Number) generated by ICEGATE 2.0 portal in Email or to call centre support team for faster resolution.
- 6. Will two-factor authentication be applicable for Retail customer while processing Customs Duty/Central Excise/Service Tax payments in ICEGATE 2.0?**
 - Yes, two factor authentication will be required to process Custom Duty payments.
- 7. Can transaction details be modified after a Customs Duty/Central Excise/Service Tax transaction is successfully processed?**
 - No modifications/ rectifications, whatsoever, can be done in the transaction details/ challans after the payment has been successfully processed.